

## Quality Assurance Statement

### Statement of aims:

This practice recognises and accepts its responsibilities to provide care of a high standard which is both clinically and cost-effective, appropriate and delivered with proper regard to the dignity and autonomy of our patients.

### This practice is committed to:

- Setting and maintaining high standards in both clinical and non-clinical situations
- Setting and maintaining high standards of effective infection control
- Care and monitoring of the whole oral area for all our patients
- Discussion of treatment options and costs with our patients at the appropriate time and to take into account the views of our patients in the treatment planning process
- Consultation with our patients on the services operated by the practice, including the operation of a complaints procedure in accordance with the current guidelines
- Providing a safe environment for our staff and patients in line with Health and Safety requirements
- All requirements in relation to Radiological Protection are in line with current best practice
- Consultation with our staff through the medium of regular meetings
- Continued professional development for all clinical members of the practice
- Continued training for all staff, appropriate to the needs of the practice and our patients
- Monitoring all clinical procedures to ensure that safe practice is maintained at all times and care is of a consistent quality

The Practice Manager is responsible for administering this QA policy